

ATM CARD SKIMMERS AT GAS STATIONS

Before fueling up, drivers should inspect the card reader for an added device, check the security stickers on the pump's console usually located near the card reader. If the driver notices anything like the examples below, they should not use that pump. They should report any broken security stickers or an external skimmer to the gas station attendant. If the driver has a choice of pumps to use, they should choose the pump closest to the attendant.



Criminals are less likely to apply credit card skimmers or other criminal tools so close to the attendants. If the gas station pumps have no security sticker on their pumps, WEX suggests that the driver goes to another gas station. Another device to be aware of are pinhole cameras. These cameras are so small that most cardholders really have to be paying attention to spot them. These devices are sometimes used in conjunction with credit card skimmers to capture footage of customers entering their PIN numbers on debit and credit cards. When the driver swipes their WEX card at the pumps, it is a good idea to use both hands: One used for the transaction, and the other hand should be placed above the credit card screen to shield the keypad from view of lurking camera above. Another option for drivers is to pay the attendant inside prior to fueling their vehicle.

Being alert at the pumps will save your agency and drivers time, money, and the inconvenience of having to wait on a replacement WEX fuel card and changing of driver pin numbers. White plastic is the result of a third party stealing card information and loading that information onto another card for the purpose of conducting fraudulent transactions. The data is primarily acquired through devices placed into island card readers (outside pumps) which allow the third party to capture not only card numbers, but also the Driver ID pin numbers and odometer readings when input at the pump. Keep a watch out for some of the following examples: